

HYBRID FLOORING

CARE & MAINTENANCE GUIDE

Simple care will help keep your hybrid flooring looking its best for years.

1. Routine Cleaning

- Vacuum, sweep or use a soft microfibre dust mop regularly to remove dust, grit and sand.
- Use a slightly damp microfibre mop for general cleaning. The mop should be well wrung out, not dripping wet.
- Wipe spills promptly with a clean, absorbent cloth and dry the area.

2. Water & Moisture

- Hybrid flooring is designed to resist everyday spills, but it should not be treated as waterproof against flooding or prolonged standing water.
- Do not flood the floor, pour water directly onto it, or use an excessively wet mop.
- Clean up spills, pet accidents and water around kitchens, laundries and entrances as soon as practical.
- Water damage caused by flooding, plumbing leaks, excessive moisture or water entering underneath the flooring may not be covered by product or installation warranty.

3. Products & Methods to Avoid

- Do not use steam mops or steam cleaners unless the specific flooring manufacturer expressly approves them.
- Do not use abrasive powders, scouring pads, steel wool, bleach, strong solvents, wax, polish and oil-based soaps.
- Do not use harsh or highly alkaline/acidic cleaners.
- Never use a machine buffer or abrasive cleaning equipment unless specifically approved by the flooring manufacturer.

4. Protecting the Floor

- Use quality felt pads under chairs, tables, sofas and other furniture. Check and replace worn pads regularly.
- Use protective mats at external entrances to reduce sand, dirt and grit. Avoid rubber/latex-backed mats unless approved for your flooring.
- Lift heavy furniture when moving it. Do not drag furniture, appliances or sharp objects across the floor.
- Use suitable floor protectors under furniture with narrow legs or heavy point loads.
- Keep pet nails trimmed and remove stones or grit from footwear where possible.

5. Sunlight, Heat & Indoor Conditions

- Use blinds, curtains or window coverings where practical to reduce prolonged direct sunlight and excessive heat.
- Maintain reasonable indoor temperature and ventilation. Extreme heat, rapid temperature changes or prolonged direct sunlight may affect flooring.
- Do not place very hot objects directly on the floor. Protect the floor around heaters and other heat sources.

6. After Installation

- Follow any installer instructions regarding when furniture can be returned to the room and when the floor may be cleaned.
- Do not cover newly installed flooring with non-breathable plastic for extended periods.
- If other trades are working after installation, protect the flooring with a suitable breathable floor-protection system. Do not tape directly to the flooring surface.

7. Important Warranty Care

- Follow the flooring manufacturer's care, maintenance and warranty requirements. Manufacturer instructions take priority if they differ from this general guide.
- Damage from incorrect cleaning, steam cleaning, flooding, excessive moisture, dragging furniture, sharp objects, unprotected furniture legs, building movement or misuse may be excluded from warranty.
- If you notice unusual movement, lifting, separation, swelling or damage, contact Sun Floors before attempting repairs.

HYBRID FLOORING – KITCHEN AREA

SPECIAL CARE & MAINTENANCE GUIDE

Kitchen areas need extra care because of water, cooking spills, grease and heavy appliance use.

1. Water & Spills – Most Important

- Wipe up water, drinks, cooking liquids and other spills immediately. Do not allow liquid to remain on the flooring or around plank joints. Pay particular attention around the sink, dishwasher, refrigerator, water dispenser and kitchen island.
- Do not flood the floor or use a soaking-wet mop. Use only a well-wrung microfibre mop. Prolonged standing water, flooding or water entering underneath the floor may cause damage.
- Plumbing, dishwasher, refrigerator or appliance leaks must be repaired promptly. Water damage from leaks, flooding or excessive moisture may not be covered by product or installation warranty.

2. Sink, Dishwasher & Refrigerator Areas

- Check periodically for slow leaks or moisture under and around appliances and cabinetry.
- Use a suitable protective mat in splash-prone areas if required, but avoid rubber/latex-backed mats unless approved for your flooring.
- When moving a refrigerator, dishwasher or other heavy appliance, use suitable floor protection and lift or roll it carefully. Never drag it directly across the hybrid floor.
- Appliances should not create excessive point loading or restrict required floor movement.

3. Cooking & Heat Protection

- Wipe oil, sauce and hot-food spills promptly.
- Do not place hot cookware, oven trays or heated appliances directly on the flooring.
- Protect the floor from excessive heat generated by portable heaters or other high-temperature equipment.
- Use care around ovens and cooktops to prevent hot grease, sharp utensils or heavy objects from damaging the surface.

5. Chairs, Stools & Kitchen Furniture

- Fit quality felt protectors to dining chairs, bar stools, tables and movable furniture.
- Check felt pads regularly because grit trapped underneath can scratch the floor. Do not drag chairs, tables, heavy items across the flooring.

6. Important Kitchen Warranty Care

- The kitchen should be checked regularly for water leaks and excessive moisture.
- Damage caused by plumbing leaks, appliance leaks, flooding, prolonged standing water, steam cleaning, excessive heat, misuse or incorrect cleaning may be excluded from warranty.
- If you notice lifting, swelling, separation, movement or unusual changes near the kitchen, stop the source of moisture if safe to do so and contact Sun Floors promptly.

KITCHEN QUICK CHECK

DO	AVOID
Wipe spills immediately	Standing water
Check appliance leaks	Ignoring slow leaks
Use a damp microfibre mop	Soaking-wet or steam mopping
Use felt furniture pads	Dragging chairs/appliances
Use pH-neutral cleaner	Bleach/abrasive/harsh cleaners

For advice about your hybrid flooring, please contact Sun Floors before using unfamiliar cleaning products or attempting repairs.

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